



RWRD Strategic Plan

RWRD Vision – Be an industry leader in the management and sustainability of the water reclamation cycle and other renewable resources

RWRD Mission – To protect the public health, safety and environment by providing quality service, environmental stewardship and renewable resources

Strategic Goals –

- Develop a collaborative, team-oriented workforce that is fully trained, fairly compensated, empowered and accountable, with a clearly defined career path for a changing work environment.
- Ensure continuous compliance with regulatory requirements, and participate in the dialogue of emerging regulatory issues.
- Utilize technology to enhance and optimize business operations while decreasing overall operating costs.
- Benchmark performance and enhance business processes through continuous improvement methodologies, to be recognized as a national leader in the water industry.
- Plan and develop forward-looking, cost-effective projects and delivery processes in order to provide infrastructure sustainability and effective asset management.
- Provide the community and employees with safe, secure, environmentally friendly and aesthetically pleasing facilities.
- Be fiscally responsible by ensuring allocated funding sources are adequate to meet expenses and available funds are managed efficiently.
- Enhance customer and stakeholder trust, confidence and service by providing timely, accessible, and accurate information.

