

# Workforce Investment Board

## Performance and Accountability Committee

Tuesday, June 21, 2011 – 8:30 a.m.

Kino Service Center  
2797 E. Ajo Way  
Tucson, AZ

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### MEETING SUMMARY

#### Members Present

Noreen Nelson (Chair)  
Doug Jones  
Chris Hazen-Molina

#### Staff & Guests Present

Carol Hutchinson  
Dalila Perez  
Ana Basurto  
Risé Hart

- I. **Call to Order** – at 8:34 a.m. Noreen Nelson chaired the meeting.
- II. **Review Meeting Summary** – Reviewed May's meeting summary.
- III. **Monthly Reports Review**
  - a. **Agency Reports** – Reviewed. All agencies were 60% or above their placement rate. Committee will continue to monitor the placement rates for Tucson Urban League (TUL) and Goodwill. Staff reported that summer youth are included in the numbers for served. Committee requested that a comment be added to this report when there is a huge increase in numbers due to extra funding, etc. Dalila Perez will follow up on why there is an increase in the number served (contracted and actual YTD) and report findings at the August meeting.
  - b. **One-Stop Services Report** – Reviewed. The number of calls received for May 2011 increased 3,000 from May 2010. The number of customer visits has increased 1,150 from 2010. Less people received services in May 2011 compared to May 2010.
  - c. **Performance Report** – Reviewed. All categories meet or extended their performance measures.
  - d. **Industry Information** – There were two events in May 2011 resulting in 128 layoffs.
- IV. **Discuss Agency Site Visits** – Each committee member agreed to go to one or two agencies for an informal site visit and meeting with the director.

## Schedule of Agenda Visits

<u>Member</u>	<u>Agency</u>
Chris Hazen-Molina	Goodwill
Carol Hutchinson	COPD
Doug Jones	Tucson Youth Development (TYD)
Noreen Nelson	PPEP
TBD	DKA
TBD	SER
TBD	Tucson Urban League (TUL)

The three other members who were unable to attend today's meeting will choose an agency for a site visit. This will be an agenda item for the August meeting. Staff will send the members contact information about the agencies. Members will give an overview about the site visit at an upcoming Performance and Accountability Committee meeting and at a future Workforce Investment Board meeting.

- V. **Next Meeting:** Tuesday, August 9, 2011, 8:30 a.m. at Kino Service Center, Room 301.
- VI. **Adjournment** – 9:09 a.m.