

## Lexicon of Output Types

**Case Management:** Client monitoring and coordination of services for individual clients.

**Childcare:** Provision of regular or temporary care for children; can be during or after school. Do not use this output for respite assistance for parents.

**Community Information:** Activities designed to inform the public. This includes media campaigns, PSAs, award/recognition dinners, and large-audience presentations. Do not use this output for trainings.

**Crisis Intervention/Advocacy:** Provision of crisis call lines, advocacy, support, and other services to individuals in crisis. Do not use this output for therapeutic counseling.

**Domestic Violence Shelter:** Provision of temporary housing, either in a community shelter, or private apartment/room to victims of domestic violence.

**Financial Assistance:** Funds or other resources provided for rent/mortgage, utility assistance, or income supplement.

**Financial Assistance – Education:** Education or counseling services regarding personal/household financial management, aimed at either supporting informed decision-making or preventing homelessness or eviction.

**Food Assistance:** Includes food boxes, bags, or prepared meals (either individual or congregate).

**Group Support:** Group meetings in which the members/participants of the group interact with each other in order to help and support one another. This includes play groups and group counseling.

**Home Modification:** Modification project for purpose of enhancing independence, accessibility, or safety, specifically for persons with disabilities.

**Home Repair:** Repair or weatherization project for purpose of enhancing safety, suitability, or livability of dwelling units.

**Individual Support:** Services that include check-in phone calls, or individual assistance and contact not specified in other categories. Do not use this output for case management, mentoring, or tutoring.

**Material Assistance:** Assistance in the form of material goods such as clothes, household goods, or landscape improvement. Do not use this output for meals or food boxes, which instead should be listed as Food Assistance.

**Mentoring:** One-on-one personal guidance based on a relationship intended to be sustained over several months. Do not use this output for training, individual support, or information/referral services. For homework help or other educational assistance that is not based on a sustained relationship, use the Tutoring/Academic Assistance output.

**Mini-Grants:** Funds provided for community projects or business improvement in response to a grant application.

**Outreach:** Activities designed to make contact with members of a target population for the purpose of engaging them in services.

**Personal Care Assistance:** Provision of individual help with grooming, bathing, exercising, house cleaning, etc.

**Professional Services:** Provision of direct services from trained professionals (either staff or volunteers), including legal, medical, therapeutic counseling, or other treatments or services.

**Pro-social Activities:** Activities designed to provide participants with recreational opportunities, socialization, and/or positive exposure to peers.

**Referral/Information:** Contacts with the public that provide information, and may also include referral to other services. Do not use this output for community presentations, or distributing handouts such as at a health fair.

**Respite:** Provision of temporary rest or relief, including assistance given to caregivers or parents.

**Screening/Assessment:** Individual assessments or evaluations, including health-related screenings, or capacity/skill assessment. Do not use this output for case management.

**Service Learning Activities:** Activities designed to give participants an opportunity to serve their community, such as community service and service learning projects.

**Shelter:** Provision of housing, either in a community shelter, or private apartment/room. Do not use this output for shelter provided to domestic violence victims.

**Training – Parent Skills:** Classes or workshops designed to increase participants' knowledge and skills for effective parenting.

**Training – Skill Development:** Classes or workshops designed to increase capacity of target audience in some way, includes life skills, computer skills, job readiness skills, arts and crafts skills.

**Training – Volunteers/Professionals:** Training for new volunteers, professional development, or continuing education training for staff and volunteers.

**Transportation Assistance:** Provision of means of travel from one place to another. May include regular or one-time trips.

**Tutoring/Academic Assistance:** One-on-one homework help, academic classes, or group sessions relating to school or academic subjects. If these services are provided through a long-term mentoring relationship, and are intended as mentoring, use the Mentoring output.